

# SMALL BUSINESS RESOURCE CENTER

CALL CENTER #

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(216) 452 – 9741



In response to COVID-19, Cuyahoga County, in partnership with the Economic & Community Development Institute (ECDI) and other partners, has launched a Small Business Resource Center.

## How can the Small Business Resource Center help?

Businesses can reach live agents through the Call Center who will help them with the following services:

- ✓ Assistance with applying for the Small Business Administration (SBA) Economic Injury Disaster Loan (EIDL) for loans up to \$2 Million and Advance Grants of up to \$10,000
- ✓ Business Consulting and General Assistance
- ✓ Information about Financial Assistance and Services
- ✓ Unemployment Insurance Benefits Application Assistance to navigate the system
- ✓ Strategies for Retaining and Retraining Employees

## How can I reach the Call Center?

The Call Center is available Monday through Friday, 8 AM – 5 PM at 216-452-9741

**SMALL BUSINESS RESOURCE CENTER WEBSITE**  
[www.cuyahogacounty.us/helpforbusiness](http://www.cuyahogacounty.us/helpforbusiness)

## Supporting Organizations

- Economic Community Development Institute (ECDI)
- Urban League of Greater Cleveland
- Hispanic Business Center
- Cleveland Neighborhood Progress,
- Jumpstart, Inc.
- National Development Council,
- Business Growth Collaborative
- MAGNET
- Cozy
- Growth Opportunity Partners